



FAQs

1. What services are provided?

- Supportive services/ case management support
- Financial services:
 - i. Rental assistance (time limited)
 - ii. Rental arrears
 - iii. Utility assistance
 - iv. Utility arrears

2. What cities are eligible for financial assistance?

- SPA 7 Cities and additional cities (by zip code)

Additional Cities	
SPA 3	91745
SPA 6	90059
	90001
SPA 8	90247
	90248
	90704
	90710
	90731
	90732
	90744
	90808

3. What happens if I do not live in these areas?

- We can refer you to another agency for support.

4. What documents do you need to qualify?

- 3-day notice
- Current rental ledger
- Lease agreement
- ID for all adults
- Birth certificate for all household members
- Social security cards (if applicable)
- Proof of income (within 30 days)



5. How do I apply for this program?

- Complete the QR code on flyer or submit an email to FRT@thewholechild.org with your name and phone number
- If you are an agency that wants to refer the family, complete the FSC referral form and email to Frt@thewholechild.org