

KEYS TO STABILITY: EXPLORING HOUSING SUPPORT SYSTEMS IN LOS ANGELES COUNTY

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INTRODUCTION

The Referrals workgroup of the Los Angeles County Perinatal and Early Childhood Home Visitation Consortium (the Consortium), which is overseen and implemented by the Los Angeles Best Babies Network (LABBN), partnered with five local housing agencies across different service planning areas in LA County to host a resource panel for home visiting staff.

This webinar focused on equipping home visiting staff and early childhood educators with essential resources to address housing instability for their clients and families. The panel focused on educating participants about the intricacies of the housing application process, including the necessary steps and documentation required. Attendees also learned about the eligibility criteria that clients must meet to access housing assistance and were introduced to various resources available for those in crisis housing situations. The webinar provided a platform to discuss alternative strategies to support clients in need of housing, particularly in scenarios where traditional resources may be limited. The panel aimed to empower participants with the knowledge and tools necessary to effectively assist families facing housing challenges.

BACKGROUND

Los Angeles County is experiencing a severe housing crisis. In March 2024, a study by Freddie Mac, a federal housing agency, estimated that Los Angeles County has over 75,000 unhoused individuals. The most recent Maternal and Infant Health Assessment reported 3,600 pregnant women experienced homelessness in 2023.

Home visiting services help expecting parents and parenting families get connected to community resources in hopes of alleviating challenges such as housing instability. It is vital to provide proper training and support for home visiting staff based on their identified referral barriers in the community so that they can better support families in need.





WHY THIS PANEL?

To better understand the specific needs of home visiting staff and the clients they serve, the Referrals workgroup of the Consortium conducts a bi-annual survey called the "Barriers to Accessing Resource Services for Families Prenatal to Age 5 Survey" of direct service providers in the home visiting field. For three consecutive surveys, service providers reported housing to be the number one barrier they experience when referring their clients to ancillary services.

As the oversight entity to three home visiting models in the county, LA Best Babies Network's Policy team utilized the knowledge and connections within the Los Angeles County Perinatal and Early Childhood Home Visitation Consortium's Referrals Workgroup to plan a 2-hour virtual panel for staff to learn more about housing programs in LA County.

How Often Home Visitors Experienced Barriers when Referring Families to Housing Programs 2019 2021 2023 2023 2024 2040 3060 80 100

Home visitors identified the **top three barriers** to be:

- The housing program was full/there was a waitlist
- There was no response from the housing resource
- The client did not meet the eligibility criteria to enroll in the program

PARTNERS

Our goal was to partner with hosuing agencies and provide home visiting staff with tools, contacts and strategies to improve housing referrals and support families in crisis.





SERVICES





HOMELESS
OUTREACH
PROGRAM
ITEGRATED CARE
SYSTEM

CALWORKS

Family Homeless

Assistance Program

PARTICIPANTS

A total of 235 people registered and a total of 147 attended (63%).

A total of 55 participants (37%) completed the evaluation survey.

This graph displays the demographics of those who took the evaluation.

Home Visiting Directors/Managers/Supervisors

Home Visitors 56%

AGENDA AT A GLANCE

- Welcome, Background and Speaker Introductions (10:00a 10:10a)
 - Purpose of panel
 - Review learning objectives
 - Referrals Workgroup Purpose Statement
- Program Introductions (10:10a 10:50a)
- Moderated Q&A Session (10:50a 11:40a)
- Affordable and Accessible Housing Tool Demonstration (11:40a 11:50a)
- Open Forum (11:50a 12:00p)

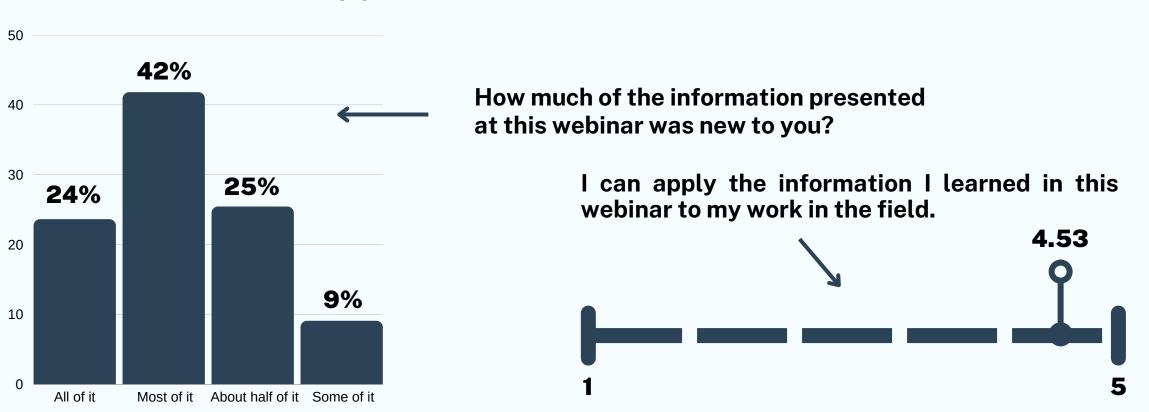


Scan the QR Code to view the recording bit.ly/LAhousingpanel

FEEDBACK AND CONCLUSION

Each participant had an opportunity to take a post-webinar evaluation and provide their feedback on SurveyMonkey. 55 attendees (37%) completed the post-webinar evaluation.

 Participants stated that most of the information they learned was new and would be applied to their work in the field.



The feedback exemplifies the need to provide home visiting staff with continuous learning opportunities based on reported barriers in the field. The Consortium has a unique ability to inform and educate LA county staff through opportunities such as this housing panel.

Future Plans:

- Continue hosting resource panels based on evolving survey data.
- Strengthen housing referral systems to improve family outcomes.



Scan the QR codes for more information:

- Visit our Website: <u>HomeVisitingLA.org</u>
- View LA County Needs vs. Capacity Infographic