

Some ground rules to keep in mind...

- This is a safe space
- All information shared is confidential!
- Please respect everyone's comments and questions.
- Please feel free to share outside of the chat by unmuting and using your audio.
- Collaboration is encouraged!

Mentimeter Activity



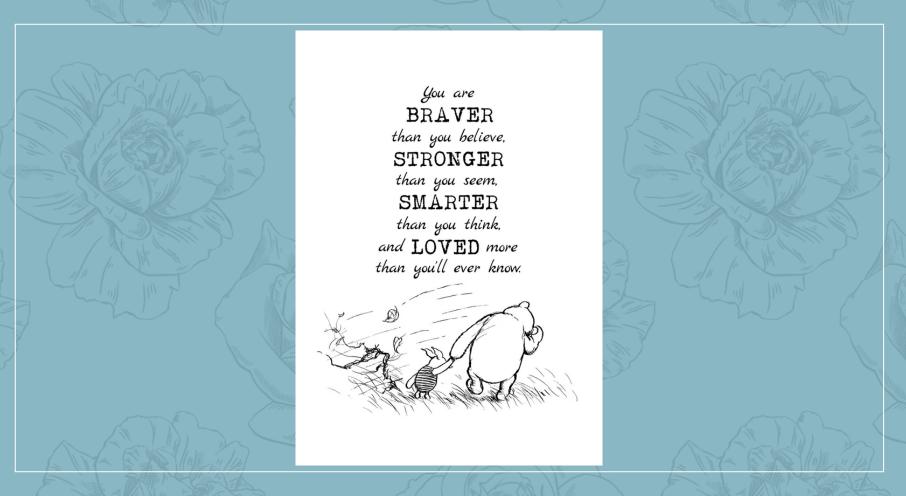
Go to: www.menti.com
On your browser or phone

Type in code

(Code will be in chat box and on -screen)

Objectives

- Understand the definitions, signs, and symptoms of Compassion Fatigue, Vicarious Trauma, and Secondary Trauma Stress.
- Understand the similarities and differences between compassion fatigue, vicarious trauma, and burnout
- Identify and retool the importance of Self Care in their life.
- Address and help staff with balancing life and work stresses.
- Learn tips and strategies that can help prevent these stresses.



Journaling Activity

- What happens to you when you feel overwhelmed?
- What are your particular vulnerabilities?
- Do you believe you are good at handling your work and life stresses?
 - Do you find time to do things for yourself?

What is Compassion Fatigue?





- Deep erosion of our compassion, of our ability to tolerate strong emotions/difficult stories in others
- Evident in helpers'/caregivers professional and personal life ("caregiver fatigue")
- Can happen to ANYONE

What is Vicarious trauma?



Repeated exposure to difficult stories changes our view of the world

- Can cause:
 - Nightmares
 - Difficulty getting rid of certain images
 - Intense preoccupation with a particular story or event we've been exposed to.

Primary vs Secondary Trauma

Consists of some event(s) that precipitates such an overwhelming affective state that the individual is not capable of assimilating the entirety of the emotional experience at the time of the event

Secondary traumatic
 stress is the emotional
 duress that results when
 an individual hears about
 the firsthand trauma
 experiences of another.

Examples:

- Post Traumatic Stress Disorder (PTSD)
- As a consequence of the work:
- Ex: EMS- car accidents, fatalities involving children
- From our personal lives or our own

Burnout

- "Physical & emotional exhaustion as a result of prolonged stress and frustration" (Stamm)
 - Depleted ability to cope with work demands
 - Feel powerlessness to achieve goals
 - Can happen in any occupation .





Physical signs of compassion fatigue

- Exhaustion
- Insomnia
- Headaches
- Increased susceptibility to illness
 - Somatization and hypochondria

Psychological signs and symptoms

- Distancing
- Negative self image
- Depression
- Reduced ability to feel sympathy and empathy
- Resentment
 - Heightened anxiety or irrational fears

- Feeling professional helplessness
- Depersonalization
- Disruption of world view
- Dread of working with certain patients/co -workers

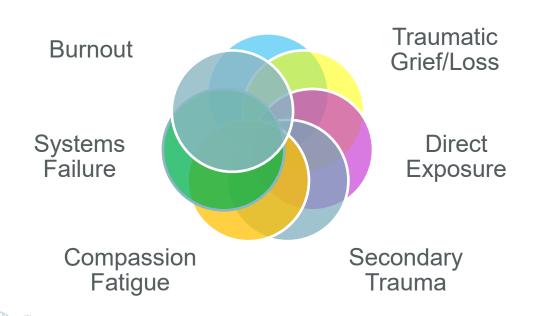
Psychological signs and symptoms continued...

- Hypersensitivity to emotionally charged stimuli
- Insensitivity to emotional material
 - Increased sense of personal vulnerability

- Loss of hope
- Difficulty separating personal and professional lives

Multiple Exposure: Increased Risk

Prior Trauma





Addressing Compassion Fatigue (CF): Strategies

- Understanding what is happening to you: is it CF/VT/Burnout?
 - Understanding your warning signs
 - Providing activities that can help you manage your stressors and identify what makes you happy.



Window of Tolerance Framework

- Optimal arousal zone
- Hyper-arousal (overwhelming, panic)
- Hypo-arousal (calm, shut down and do nothing)
- What do you think widens your window of tolerance:
 - Experience
 - Time
 - Sleep

Hypo-arousal

Swerve too close to this side of the road & you get stuck in the mud

Window of Tolerance

Stay on the road & you can easily get where you want to go

Hyper-arousal

Swerve too close to this side of the road & you go flying everywhere





SELF CHECK!



Activity – What is your Rose, Bud and Thorn?



Journaling Activity

What is your Rose?

What is your Bud?

What is your Thorn?







- How will you be applying what you learned today to your work and personal life?
- What is one thing you can change today to keep moving forward?





Thank you for all you do for our community!

