

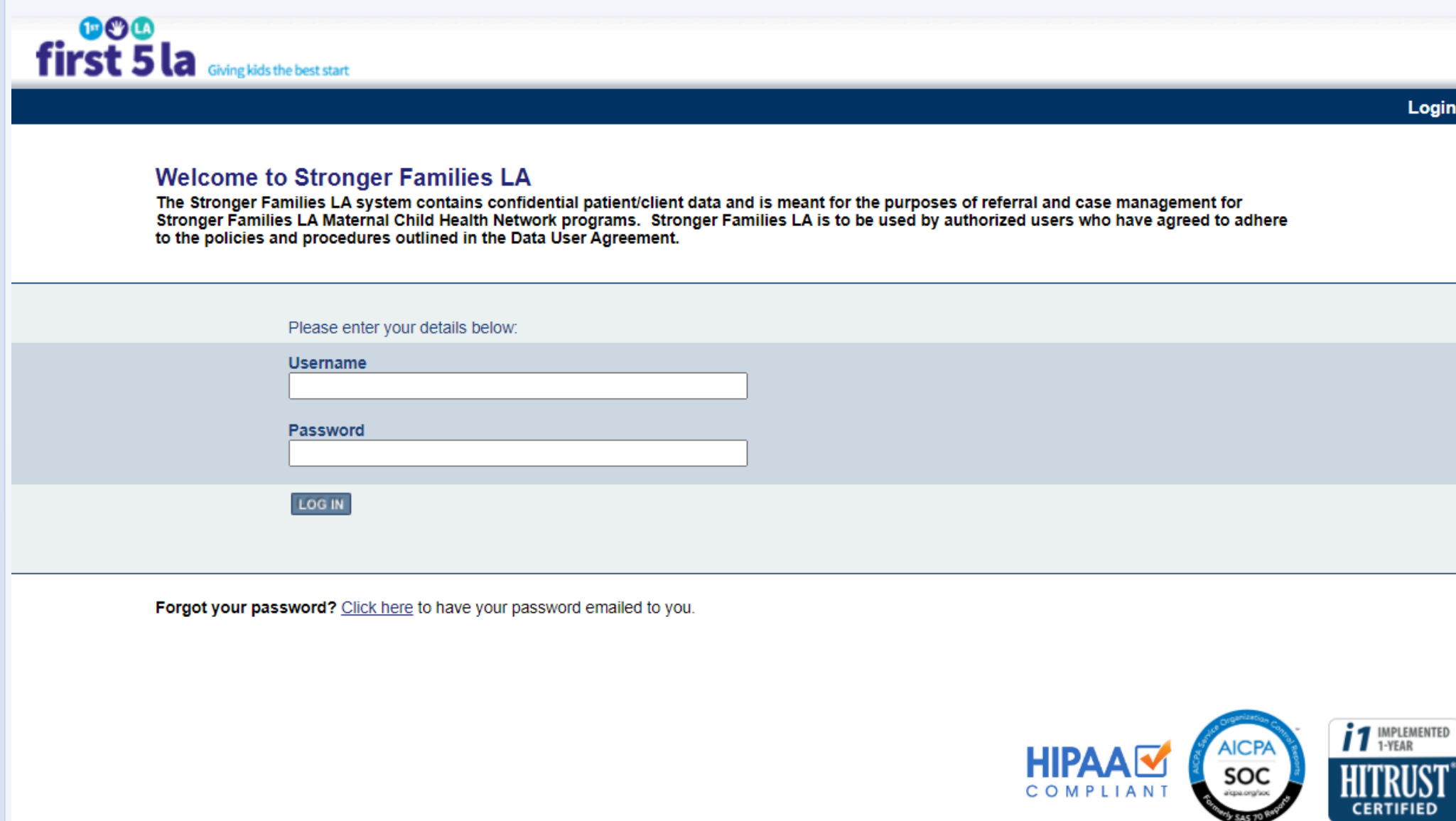
The important role of Data/IT professionals in collaborating with multiple stakeholders to inform better outcomes for families

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Focus Statement: Highlight how Data/IT professionals play a critical role in bridging the gap between data and action, helping to ensure that the needs of families are accurately identified and met in a timely and effective manner.

Who We Are?

- LA Best Babies Network (LABBN) provides technical assistance to a large network of home visiting providers in Los Angeles County.
- Data/IT professionals at LABBN manage the Stronger Families Database and reinforce proper documentation practices.



Background

Home visiting services play a crucial role in supporting families and promoting positive outcomes for children in LA County. Data and information technology (IT) professionals are integral to the success of these programs, as we provide the necessary support and infrastructure for delivering high-quality services. This poster presentation will explore the role of Data/IT professionals in home visiting services and the impact we have on program effectiveness and family's lives.



Role of Data/IT Professionals in Home Visiting Services:

- **Data Management:** We are responsible for collecting, analyzing, and interpreting data to inform decision-making and program evaluation. We ensure that accurate and timely data is collected to track client progress and measure program outcomes.

- **Database Operations:** We are the liaisons between users and developers tasked with maintaining and improving the technology infrastructure that supports home visiting services. This includes database trainings, and communication systems to enhance service delivery and communication among staff.



- **Security and Compliance:** We play a critical role in ensuring that client information is secure and compliant with HIPAA regulations. We assist with security measures and protocols to protect sensitive data and maintain confidentiality.



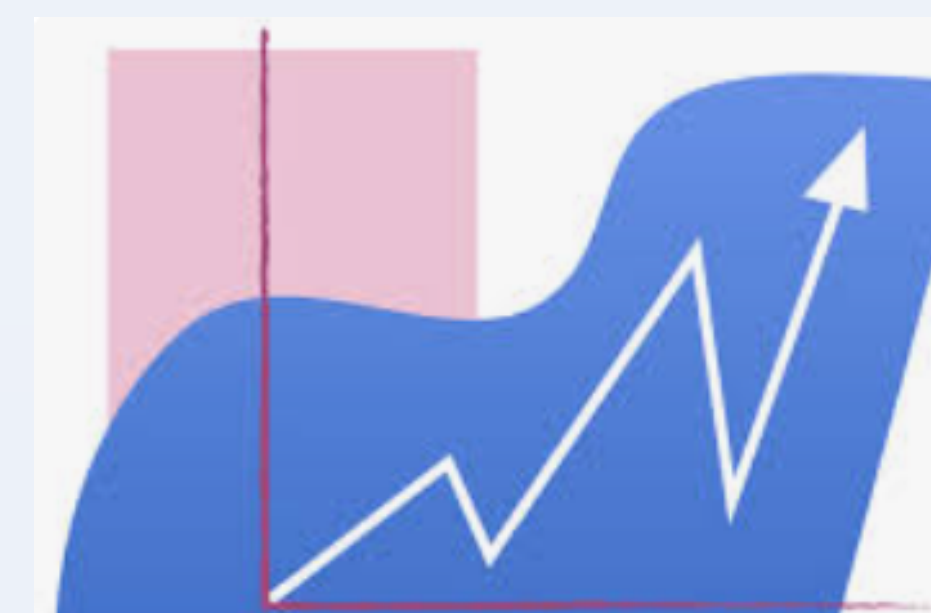
Collaboration with Multiple Stakeholders:



- **Improved Efficiency:** We collaborate with funders, database developers, and end users, which significantly enhances the efficiency of program implementation and outcomes. This collaboration ensures that data collection and analysis align with program goals and funding requirements.

- **Enhanced Decision-Making:** Data-driven decision-making is essential for identifying program strengths and areas for improvement. We provide valuable insights and recommendations based on data analysis. Our collaboration with multiple stakeholders ensures that decisions are comprehensive, supporting better outcomes.

- **Increased Accountability:** By tracking and monitoring program outcomes, data/IT professionals hold home visiting programs accountable for achieving desired results. This promotes transparency and helps demonstrate the impact of services to stakeholders and funders.



Key Takeaways:

- Data/IT professionals that work closely with end users hold critical information that can assist funders with decision-making and database developers with system design, impacting data collection and reporting.
- By leveraging our skills and knowledge, and sharing with multiple stakeholders, home visiting programs can enhance their impact and achieve positive outcomes for the families served.



Lessons Learned:

- Data/IT professionals often work in siloes and can be an untapped resource. They hold critical knowledge about data insights and end users, making them vital in data collection and reporting decisions.
- Programmatic knowledge enables Data/IT professionals innovate database trainings, developments and reporting.

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